

iPASS MONEY Traffic QR Code Terms of Service

I. Service Contents

iPASS MONEY Traffic QR Code Service (hereinafter the “Service”) is the service offered by iPASS Corporation (hereinafter the “iPASS Corp.”), which allows you to pay ticket fares by generating the traffic QR code and then scanning to pay.

II. User Guide

1. When using the Service for the first time, you need to turn on iPASS MONEY APP on your mobile phone, and click “Traffic QR Code”. You need to read the Terms of Service carefully and click “Agree” to activate the Service.
2. When the Service has been successfully activated, you need to click “Traffic QR Code” before entering the MRT paid area /getting on the BUS. By clicking “Traffic QR Code,” a QR code will be shown, whereby a scanning device on a transportation mode can scan it. Please put the traffic QR code near the scanning device on the mode; you can take the MRT/BUS when the scanning process has been successfully completed. Before departing from the MRT paid area /getting off the BUS, you need to turn on the “Traffic QR Code”. The payment can be made upon a successful scan of the traffic QR code.
3. The traffic QR code should be used within 2 minutes on your cell phone. You need to re-generate the traffic QR code when it expires. If the remaining value in your iPASS MONEY is less than the minimum limit ride amount defined by transportation service providers, please add value to your iPASS MONEY before using the traffic QR code function. When departing from the MRT paid area /getting off the BUS, if the fare exceeds the remaining value in your iPASS Money , iPASS Corp will pay the difference for once and your iPASS Money will become negative. Next time you add value to your iPASS Money will pay the difference back to iPASS Corp immediately.
4. The traffic QR code can only be used by a designated user. You may not reproduce, transmit, or forward it to others by any means. If there is any ticket fare arising from such condition, it will regard as traffic without ticket. Transportation companies may request fare adjustment or a fine in accordance with relevant regulations if the traffic

QR code is not used by the designated user.

5. To avoid occurring duplicate transactions, please do not scan the traffic QR code repeatedly.

6. For the account security, please keep your traffic QR code information in privacy.

7. The Service is only applicable to a single user. A ticket fare to be paid by multiple passengers is not included in the Service.

8. Please contact with the transportation service providers to apply proof of travel.

III. Notices

1. Please use the Service in accordance with the Terms of Service to avoid any inconvenience.

2. You may be unable to use the traffic QR code to take the MRT/BUS if the remaining value stored in your electronic payment account is negative. Please add value before using the traffic QR code function.

3. The scope of using the Service should follow the announcement made by the iPASS Corp. The iPASS Corp. may decide whether or not to continue providing the Service based on such factors as adjustment of business structure and risk management.

4. The iPASS Corp. is entitled to modify the contents of the Terms of Service anytime and upload updated contents onto its official website (<https://www.i-pass.com.tw>) due to changes in the relevant laws and regulations, the optimization of the Service, the protection of users' rights, or changes in circumstances.

IV. Matters not covered by the Terms of Service should be handled in accordance with relevant government laws and regulations, as well as announcements made by the iPASS Corp. (including the iPASS Standard Form Contract for the Business of Electronic Payment Institutions). Should you have any questions, please do not hesitate to contact our customer service email ipassmoney@i-pass.com.tw) or call the customer service hotline at 02-6631-5190. We will do our best to help you.

